







## Essential Management Skills – 121 Virtual Programme

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### Objective






To equip the participant with a range of practical management tools and techniques that will enable them to lead, inspire and develop their team members with improved knowledge and confidence.

### By the end of the programme, the participant will be able to:

-  Understand the role and responsibilities of a manager
-  Recognise the importance of delegation in terms of freeing up their own time and developing their team members
-  Adopt positive habits and a proactive approach to management
-  Deliver feedback and handle challenging conversations confidently
-  Maintain high levels of team and individual motivation
-  Set goals to drive performance and develop their team members

### Format

Using our [PROMOTE](#) learning transfer platform, the programme will include a combination of short, sharp 'virtual' sessions with a range of tasks and learning opportunities that will be completed independently. This approach will ensure that the participant has every opportunity to put into practice their newly learnt skills, report on outcomes in PROMOTE and have facilitator input outside the virtual sessions.

-  Pre programme online consultancy to clarify key objectives and short 'launch' event
-  2 x 1.5hr virtual sessions (one to two weeks apart)
-  30min review session (one month after)
-  3-month follow-up call
-  Ongoing support as required for up to 3 months

Some directed self-study will be involved and participants will have access to a full range of [online resources](#).



### Cost

£850 + vat which includes design and delivery of virtual sessions, unlimited access to our online resources, PROMOTE platform license and all ongoing support.

ILM Certification is also available for an additional £175.

### Dates

Given the flexible nature of the programme, we will work with you to identify a suitable start date and will plan the virtual sessions around any existing commitments.

