

### Senior Management Development Programme Example

Pre-programme consultancy - this helps engage participants in the learning & builds our understanding or the organisations objectives, culture & values

#### Launch Event - 30mins (virtual)

Online launch event to introduce the programme & outline our expectations to the participants

The modules will run over 1 day + 3 x ½ days, usually every 3-4 weeks

## Leading High Performance (½ day)

- Understanding performance types
- Results vs Behaviours
- Dealing with dips in performance
- Setting & tracking meaningful goals & targets
- · Motivation & engagement
- · Recognising the value of regular praise

This programme will be supported by our online learning transfer platform PROMOTE

# Feedback & Challenging Conversations (½ day)

- · Handling challenging conversations
- Using evidence-based feedback
- Understanding reactions to feedback
- Thomas Kilmann Conflict Model assertiveness & co-operation behaviours
- Navigating conflict
- Using conflict positivity

## You as a leader with SLII® (1 day)

- Self-awareness
- Personal brand and organisational reputation
- Leadership flexibility with SLII®
- Driving accountability
- Self-leadership
- Your responsibility as a leader
- Instilling culture & values

Max 12 per group to ensure high levels of interaction

## Developing your People (½ day)

- Understanding & identifying the appropriate development tool
- Delegation not abdication
- · Training, coaching & mentoring
- · Principles of effective coaching
- Creating & driving individual development plans
- Recognising your responsibility for developing your team members

#### **Review session (optional)**

An opportunity to demonstrate the impact of the learning & share any unique challenges or individual success stories since the initial programme

### Learning activities and applications throughout the programme provide opportunities to embed the learning & transfer it to the workplace



e-learning, knowledge checks & quizzes



Online assessments behaviour, self, team



Written resources & reading recommendations



Practical 'on the job' activities & reporting on results

#### Other modules you may wish to consider include:

**Coaching skills** 

Influence & negotiation

Planning & Prioritising

Managing & leading remote teams

High performing teams

Leading & managing change



If you decide to undertake a Senior management programme with Phoenix. all participants will have the opportunity to secure an ILM Recognised Certificate which will require them to deliver a short presentation and compile a portfolio of 'evidence' demonstrating how they have applied the learning back at work. This adds greatly to the overall impact of the programme